


IMS Document	<b>Policy Statement on Quality</b>						
	Reference:	SAL-POL-002	Issue No:	01	Rev No:	02	
	Authorised by:	Chief Executive	Issue Date:	26/08/24	Rev Date:	13/09/2024	

Shetland Aerogenerators Ltd is a local, family-run company that has pioneered clean energy in Shetland. Business activity covers the development, ownership, operation and maintenance of wind energy assets and energy sites in Shetland.

The company agrees that Climate Change is the most serious issue of our time. Achieving net zero will require changes that are unprecedented in their scale and scope, including changes to the way electricity is generated, how people travel, how land is used and how buildings are heated. Shetland Aerogenerators will operate to have a positive contribution to the energy transition.

Shetland Aerogenerators Ltd provides a range of in-house renewable project management services and onsite engineering, maintenance and repair of onshore Wind Energy Projects.

We are committed to providing our customers with the best service and will seek to be responsive to their needs and expectations. Quality is at the heart of what we do, and we will maintain a quality management system that is certified to ISO 9001:2015.

To fulfil our aim of quality excellence we have set out some key quality policy commitments below:

- We will measure our quality performance on a regular basis, setting ourselves challenging objectives as a driver that delivers improvements.
- We will examine our performance and processes on a regular basis with commitment to continually improve how we operate – leading to satisfied customers and enhanced service conformity in line with their requirements.
- Our service will continue to be developed to ensure we continue to fulfil any regulatory or other requirements that meet customers’ requirements and expectations, now and in the future.
- We shall review this policy regularly to verify its suitability, adequacy and effectiveness and communicate any amendments to employees through appropriate channels and display where appropriate.
- This Policy shall be made available to all interested parties.

Signature: 

**Name:** David Thomson

**Title:** Chief Executive

**Date:** 13<sup>th</sup> September 2024